Buffalo & Erie County Public Library - 2019 Statistics

	Year to Date Totals						Totals for the Month					
	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance
System Totals	**1,924,190**	**6,947,129**	**4,497,272**	**354,433**	**405,406**	**194,601**	**269,513**	**705,478**	**607,503**	**48,579**	**52,580**	**39,235**
Member Libraries	1,411,724	219,166	2,184,101	185,929	212,482	135,457	198,331	26,260	302,147	25,824	27,912	23,260
Buffalo Branches	315,022	47,018	295,574	91,940	70,345	12,113	46,535	6,127	40,669	12,891	9,362	2,196
Central Library	170,898	14,192	208,692	76,556	121,723	40,879	20,558	1,688	28,405	9,864	15,176	12,237
Bookmobile	8,742	14,574	8,443	8	856	6,152	1,811	1,566	1,266	-	130	1,542
Institutions	17,804	-	106,367	-	-	-	2,278	-	11,823	-	-	-
e-Branch	-	6,652,179	1,694,095	-	-	-	-	669,837	223,193	-	-	-
MEMBER LIBRARIES												
Alden (Ewell Free)	10,416	3,576	16,440	1,205	1,929	823	1,348	418	2,327	134	229	56
Amherst												
Audubon	111,225	16,120	224,022	12,438	21,866	11,753	15,961	1,876	30,174	1,934	2,891	3,591
Clearfield	106,445	12,833	187,552	8,234	16,424	9,556	15,952	1,390	27,407	1,317	2,660	2,933
Eggertsville-Snyder	60,001	8,917	86,515	6,019	7,223	7,473	7,686	957	13,104	778	947	1,536
Williamsville	22,565	7,247	30,861	2,233	3,375	4,236	3,655	840	4,960	309	509	688
Angola	40,845	3,815	22,459	2,348	3,225	716	5,577	479	3,271	333	401	120
Aurora	60,731	9,759	99,388	5,722	12,589	3,615	8,245	1,169	13,167	819	1,641	607
Boston	15,189	3,909	26,654	753	947	2,328	2,046	474	3,643	107	162	229
Cheektowaga												
Julia Boyer Reinstein	93,138	8,684	175,885	18,812	10,847	3,044	12,965	1,096	22,706	2,578	1,308	370
Reinstein Memorial	40,646	5,793	64,823	11,770	5,233	2,192	5,723	691	8,480	1,578	710	230
Clarence	70,570	13,055	133,544	6,576	10,061	9,152	9,564	1,557	19,246	847	1,317	525
Collins	18,379	3,436	30,834	3,013	3,634	3,667	2,776	430	3,961	480	568	555
Concord	24,887	3,650	32,486	3,322	5,147	1,743	3,435	468	4,349	465	758	505
Eden	16,648	3,533	30,676	1,192	2,085	1,308	2,431	401	4,208	174	293	324
Elma	34,839	8,173	55,692	2,679	2,603	4,585	5,313	886	7,809	400	359	644
Grand Island Memorial	40,063	7,341	64,983	3,230	4,477	4,670	6,269	944	9,682	430	634	612
Hamburg												
Hamburg	72,581	13,367	112,291	13,661	13,409	8,250	10,046	1,563	15,602	1,850	1,790	869
Lake Shore	29,963	5,718	38,702	3,395	4,667	2,458	4,080	606	5,132	448	545	258
Lackawanna	32,558	3,984	31,989	8,543	5,094	2,766	4,709	552	4,063	1,251	704	399
Lancaster	72,292	10,538	111,578	10,834	12,853	13,915	10,224	1,284	16,017	1,492	1,643	3,006
Marilla	11,617	2,676	26,568	588	1,160	1,440	1,743	350	3,622	85	167	98

Buffalo & Erie County Public Library - 2019 Statistics

	Year to Date Totals						Totals for the Month					
Buffalo & Erie County Public LIBRARY	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance
Newstead	26,640	3,843	32,341	2,699	4,869	3,599	3,608	515	4,425	347	542	644
North Collins	10,201	2,879	13,199	1,071	2,193	1,773	1,373	387	1,510	99	236	262
Orchard Park	114,105	13,630	150,583	9,049	13,951	8,826	16,546	1,777	20,319	1,164	1,697	1,016
City of Tonawanda	47,408	7,595	60,684	7,607	4,744	7,476	6,578	853	8,103	1,090	567	704
Town of Tonawanda												
Kenilworth	32,749	5,595	41,460	5,329	4,606	1,177	4,887	759	5,616	761	574	241
Kenmore	91,322	14,101	160,038	20,771	16,722	6,771	12,457	1,752	21,667	2,782	2,095	1,165
West Seneca	103,701	15,399	121,854	12,836	16,549	6,145	13,134	1,786	17,577	1,772	1,965	1,073
BUFFALO BRANCHES												
Coles (formerly East Delavan)	43,900	3,810	24,660	15,583	9,973	1,053	6,657	484	3,923	2,260	1,492	171
Crane	47,208	6,268	59,990	9,791	6,968	2,440	7,355	870	8,097	1,398	952	851
Dudley	32,588	4,491	35,614	8,633	8,779	867	4,558	538	4,738	1,309	1,213	95
East Clinton	14,029	2,510	25,791	3,579	5,860	1,232	1,991	295	2,813	495	721	286
González-Soto (formerly Niagara)	40,612	4,154	31,848	13,313	11,971	1,600	5,643	514	4,547	1,861	1,376	268
Merriweather	68,246	4,273	37,688	23,659	11,777	1,456	9,920	590	5,361	3,157	1,531	118
North Park	40,034	17,812	52,163	10,577	6,780	1,929	5,754	2,361	7,564	1,375	1,036	295
Riverside	28,405	3,700	27,820	6,805	8,237	1,536	4,657	475	3,626	1,036	1,041	112
CENTRAL LIBRARY	170,898	14,192	208,692	76,556	121,723	40,879	20,558	1,688	28,405	9,864	15,176	12,237
BOOKMOBILE	8,742	14,574	8,443	8	856	6,152	1,811	1,566	1,266	-	130	1,542
INSTITUTIONS												
Correctional Facility	11,287	-	71,278	-	-	-	1,437		8,234			-
Holding Center	6,517	-	35,089	-	-	-	841		3,589			-
e-BRANCH [1]	-	6,652,179	-	-	-	-		669,837				
Online renewals [2]	-	-	837,495	-	-	-			109,659			
Interlibrary Loans	-	-	8,000	-	-	-			926			
Audio Books Downloaded	-	-	204,589	-	-	-			28,971			
Videos Downloaded/Streamed	-	-	232	-	-	-			24			
eBook checkouts/downloads	-	-	431,046	-	-	-			57,700			
Downloaded music/music video	-	-	212,733	-	-	-			25,913			

1) Webpage visits listed for individual libraries are those to the home page for that library. Visits to the general library website and online catalogs are listed under e-Branch.

2) Includes patron initiated online renewals through the Library's website; phone renewals processed by e-Branch personnel; and phone renewals made using the Library's automated phone renewal system.

Buffalo & Erie County Public Library - 2019 Statistics

Buffalo & Erie County Public
LIBRARY

Footnotes in Chronological Order

October 2017 - mid May 2019	Leroy R. Coles, Jr. Library (formerly East Delavan) - Basement meeting/library programs space unavailable due to construction impacting program counts; visit counts estimated to eliminate construction worker entry/exit. Full use resumed in mid May.
January 20, 2019	Audubon, Clearfield and Hamburg - Closed - Winter Weather.
January 25, 2019	Aurora - Closed - Winter Weather.
January 29 - January 31, 2019	System Wide - Multiple early and full closures - Winter Weather / Blizzard Conditions.
February , 2019	System wide - Due to server issue, February 2019 Wifi numbers have been estimated.
Feb. 4, 2019-Feb. 7, 2019	Elma closed for minor construction
February 8, 2019	Orchard Park - No internet service form 9am-3pm.
February 25, 2019	Marilla - Closed - Power outage due to wind storm.
Feb. 25, 2019 - Feb. 26, 2019	Kenmore Library - Closed - Power outage due to wind storm.
Feb. 26, 2019 - Feb. 27, 2019	Williamsville - Closed - Power outage due to wind storm.
Mar. 1, 2019 -Mar 3, 2019	System wide - Due to server issue, March 1-7, 2019 Wifi numbers have been estimated.
Mar. 18, 2019 -Mar 22, 2019	Elma closed - Construction.
Apr. 4, 2019	Riverside - Closed - Circulation desk installation.
May 20, 2019 - June 4, 2019	Julia Boyer Reinstein - Limited parking - Parking lot reconstruction.
June 5, 2019	Julia Boyer Reinstein Limited parking - Lot repaved.
July 20, 2019	Grand Island and Newstead open special Saturday hours 7/20/2019. (Heat Advisory 7/20-7/21)
July 21, 2019	Central, Clearfield, Grand Island, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Newstead, Reinstein Memorial - Opened special Sunday hours in an effort to provide the community with a respite from the extreme heat. (Heat Advisory 7/20-7/21)
July 2019	Bookmobile program attendance for July includes year-to-date event program attendance counts which had not been previously reported.
Aug. 21, 2019	North Park - Closed - Flooding due to weather.